MSI/80PCI-GBL and MSI/160PCI-GBL Station Interface Boards - Overview

These analog station interface boards are full-size, single-slot PCI boards based on Intel® architecture that can extend an application to incorporate live agent stations or third-party add-on technology. Offering station interface connectivity to as many as 16 devices, the MSI/80PCI-GBL and MS /160PCI-GBL allow up to 32 conferees in flexible configurations of two to eight parties per conference, and offers dedicated voice play/record, tone detection and generation, and caller ID capabilities.

Features and Benefits

Connect up to 16 analog telephone devices directly to computer telephony (CT) systems	Create affordable, low-end to mid-size, PC-based telemarketing systems and call centers
Expandable, modular design	Lets you deploy just the right number of ports today and efficiently add more tomorrow – with configurations of up to 16 boards per system
SCSA SCbus and CT Bus connectivity	Enables customized, integrated applications using a wide range of complementary technologies, like speech recognition, facsimile, and text-to-speech
Power ringing with automatic ring trip	No additional external circuitry required
Call conferencing support	Allows up to 32 conferees in flexible configurations of two to eight parties per conference
C language application program interfaces (APIs) for Linux*, Windows NT*, Windows* 2000, and Windows XP*	Shortens your development cycle, so you can get your applications to market faster
Downloadable front-end impedance and gain	Allows MSI boards to connect to commercially available phones worldwide

Product Highlights

System size	Small-to-Medium Enterprise
Form factor	PCI
Resource bus	CT Bus SCbus
Ports	8 or 16
Operating systems	Windows NT Linux Windows 2000 Windows XP
Network interface	None
Signaling	Analog station interfaces
Applications	Inbound and outbound telemarketing Customer service, help desks Dictation/transcription Operator services, such as billing automation, directory assistance, and intercept treatments Automatic call distribution (ACD) Teleconferencing/conferencing bridge Audiotex Local information services
Order by tem Market Number	MSI80PCIGBL - 8 stations MSI80PCIGBLJP - 8 stations, Japan approvals MSI80PCIGBLCN - 8 stations, China approvals MSI160PCIGBL - 16 stations MSI160PCIGBLJP - 16 stations, Japan approvals MSI160PCIGBLCN - 16 stations, China approvals